

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



Participants:

- | | |
|---|----------|
| 1. Prof. Dr. Nasir Chaudhary
Head of Ophthalmology Department Unit-II Mayo Hospital Lahore | Chairman |
| 2. Dr. Umar Nazir
Assistant Professor of Plastic Surgery Mayo Hospital Lahore | Member |
| 3. Dr. Sana Farooq
Senior Registrar Neurology Department Mayo Hospital Lahore | Member |
| 4. Mr. Azeem Butt
Deputy Drugs Controller Mayo Hospital Lahore | Member |
| 5. Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller Mayo Hospital Lahore | Member |

Proceedings:

Meeting started with the recitation from the Holy Quran. The Chairman, Grievances Committee Mayo Hospital Lahore welcomed all the participants.

ITEM NO. 01: GRIEVANCE SUBMITTED BY M/S MAVEN HEALTHCARE (A09 OTHOPAEDIC IMPLANTS)


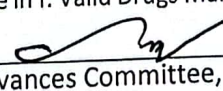

GRIEVANCE DETAIL: The firm submitted the grievance having reservations on the technical evaluation result. For section (a) the firm stated that it has attached the photocopy of CDR No. 00258086 dated 02.05. 2024 amounting to Rs. 500,000/- with technical proposal and original with Financial Proposal. For sections (f), (g) & (h) the firm claimed that it has applied in DRAP for the manufacturer of orthopedic implants but still case in pending for visit. For sections (o), (p), (q), (r) & (s) the firm claimed to have attached a stamp paper of Rs.100/ where it has mentioned all your requirements from serial no. o to s.

Decision:

Mr. Hafiz Waseem, Director of M/S Maven Healthcare pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (a), (f), (g), (h), (o), (p), (q), (r) & (s) of Compulsory Parameters. The firm's representative stated that the firm has applied for Manufacturing License due to which the firm is unable to provide manufacturing license and subsequent registration letter and the GMP Certificate. **The committee decided to uphold the decision of Technical Evaluation Committee.**

ITEM NO. 02: GRIEVANCE SUBMITTED BY M/S SURGIQUIPS (A09 OTHOPAEDIC IMPLANTS)

GRIEVANCE DETAIL: The firm submitted the grievance against TAC report that has declared firm non-responsive due to failure in f. Valid Drugs Manufacturing License (for Manufacturers),

  
Office of Chairman Grievances Committee, Mayo Hospital Lahore

07-09-2024

MINUTES OF GRIEVANCES MEETING

MAYO HOSPITAL LAHORE



g. Valid Drug Registration Certificate, h. Valid GMP certificate, i. Minimum Annual financial turnover must be Rs. 165 million, o. Undertaking declared spurious / Adulterated by DTLS, p. Undertaking regarding "non-declaration of any spurious / Adulterated Batch, q. Undertaking for not has been prosecuted by PQSB, r. Undertaking for not blacklisted / debarred by Mayo hospital Lahore, s. Undertaking for bound to supply the stock in compliance to SRO 470(I)/2017. Regarding section f. Regarding Drugs Manufacturing License, the firm claimed that it has applied for registration of manufacturing unit since 2020, so far, an inspection via letter no. 12-195/2020/MD, dated 11th June, 2024, were undertaken and still there are some further inspections of panel inspection and then final approval have underway. The firm stated that the procedure of registration of the firm is beyond its will and control. Regarding g. the firm claimed that drugs enlistment will come after manufacturing certificate. For clause (h). Regarding GMP certificate, the firm claimed that it will come after the registration of the firm as a manufacturer. For clause (i). Regarding firm's eligibility above 165 million sales in a year, the firm claimed that this term has been challenged by it along with some other firms under the platform of MCA (Medical companies association), the matter of which is under discussion of Managing Director PPRA Lahore Regarding clauses (o), (p), (q), (r) & (s) Undertaking on Rs. 100 stamp paper, the firm claimed that it had submitted the same along with Quotation, but all five required undertakings were mentioned on single stamp paper. The firm also stated that this undertaking is not applicable with orthopedic implants.

The firm requested to wait for the DRAP to complete its procedures of registration and Managing Director PPRA decide on the term, or seek some advice from the authorities to avoid these conditions and fulfill the requirements of the patients for the smooth running of the hospital, as there is no firm so far in Pakistan who has been registered as manufacturer of Orthopedic Implants. The firm also alleged that If institution is unable to complete this tender, the local vendors will keep on plundering the poor patients with huge price and a poor-quality orthopedic implant (of steel alloy 316 instead of 316L), which can cause inflammation and pus in the operation spot, eventually patient go for amputation. The firm finally stated that although it had submitted an undertaking on one stamp paper instead of five undertakings separately and if required on every single stamp paper, then the firm will submit similarly.

Office of Chairman Grievances Committee, Mayo Hospital Lahore

07-09-2024

MINUTES OF GRIEVANCES MEETING


MAYO HOSPITAL LAHORE

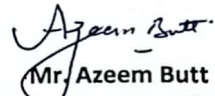



Decision:

Mr. Shafaqat, Owner of M/S Surgiquips pleaded the case before the grievances committee. The committee observed that the Technical Evaluation Committee has disqualified the bid due to failure in clauses (f), (g), (h), (i), (o), (p), (q), (r) & (s) of Compulsory Parameters. The firm's representative stated that the firm has applied for Manufacturing License due to which the firm is unable to provide manufacturing license and subsequent registration letter and the GMP Certificate. **The committee decided to uphold the decision of Technical Evaluation Committee.**


The meeting ended with vote of thanks to and by the Chair.


Mr. Muhammad Jawad Bhatti
Deputy Drugs Controller
Mayo Hospital Lahore


Mr. Azeem Butt
Deputy Drugs Controller
Mayo Hospital Lahore


Dr. Sana Farooq
Senior Registrar Neurology Dept.
Mayo Hospital Lahore


Dr. Umar Nazir
Assistant Professor Plastic Surgery
Mayo Hospital Lahore


Dr. Nasir Chaudhary
HoD Ophthalmology Department
Mayo Hospital Lahore

AMS(p)
upload As Per Policy
21/09/24
13/9/24